

# TECHNI CONTACT

## MIPRO EXTENDED WARRANTY

### Terms and conditions

#### Overview

This Warranty is extended by Techni+Contact Canada Ltd. to the owner of any eligible Mipro product distributed by Techni+Contact Canada Ltd. and purchased in Canada. Techni+Contact Canada Ltd. will repair or replace, at its sole discretion, any covered Mipro product that fails due to a defect in material or workmanship for the extended warranty period, from the end date of the original manufacturer's warranty.

#### Coverage

Techni+Contact Canada Ltd. warrants that the products will be free from defects in materials or workmanship (if the wireless systems are used under normal circumstances and properly maintained) for the extended warranty period from the end date of the original manufacturer's warranty. The Warranty must be purchased at the time of procurement of the eligible equipment.

Warranty eligibility will be confirmed following the reception/verification of the product(s).

#### Exclusions

This warranty does not cover damage from:

- Shipping accidents.
- Misuse, abuse, or physical damage.
- Operation with incorrect AC voltage.
- Operation with faulty associated equipment.
- Modification or alteration without prior factory approval.
- Service by an unauthorized service center or technician.
- Normal wear and tear.
- Equipment used for rental purposes.
- Associated accessories: transmitters, microphones, cables, etc.
- Consumables: batteries.

***N.B. Units on which the serial number has been removed or defaced are not eligible for warranty service.***

#### Shipping

The client making the warranty service claim is responsible for the inbound shipping costs of the product(s) to be repaired. Techni+Contact Canada Ltd. will cover the return shipping costs of the repaired product(s) to the address indicated in the service file.

#### Support requests

Support requests can be submitted by:

- Email: [support@technicontact.com](mailto:support@technicontact.com)
- Website: [Audio Visual and IT Technical Support Technical | Techni+Contact](#)